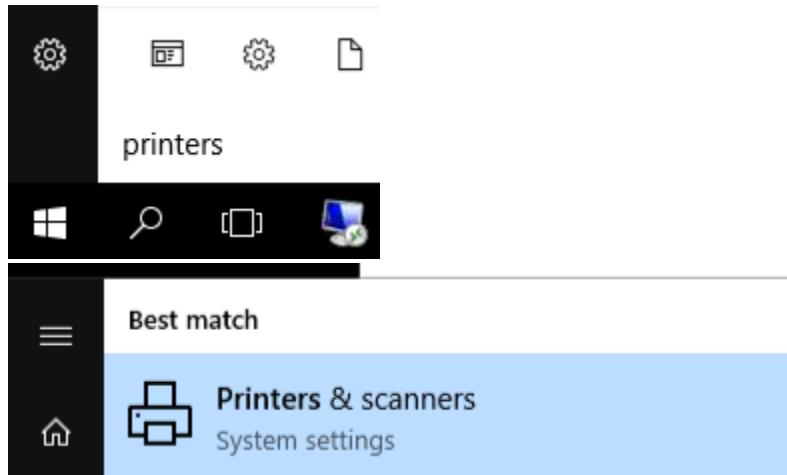


HK718 Pole Display

Pole Display Print Driver Install

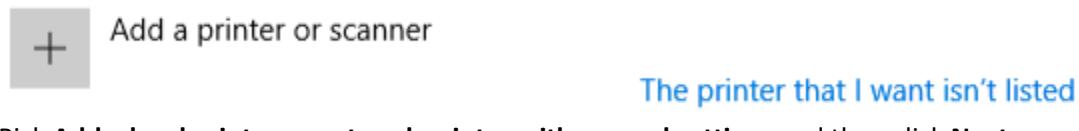
Note: The pole display should be showing ***VFP Display*** before starting this process. If the display is blank then first try to reboot the computer. If the display is still blank then make sure it is connected to com port 3 on the computer. See below for a diagram.

1. Click Start and type Printers and then select Printers & scanners.

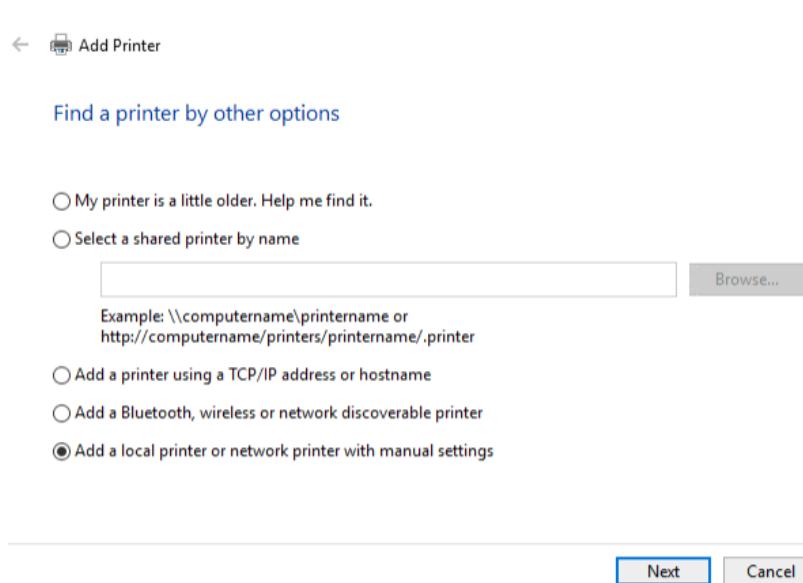


2. Select Add a printer or scanner and then select The printer that I want isn't listed.

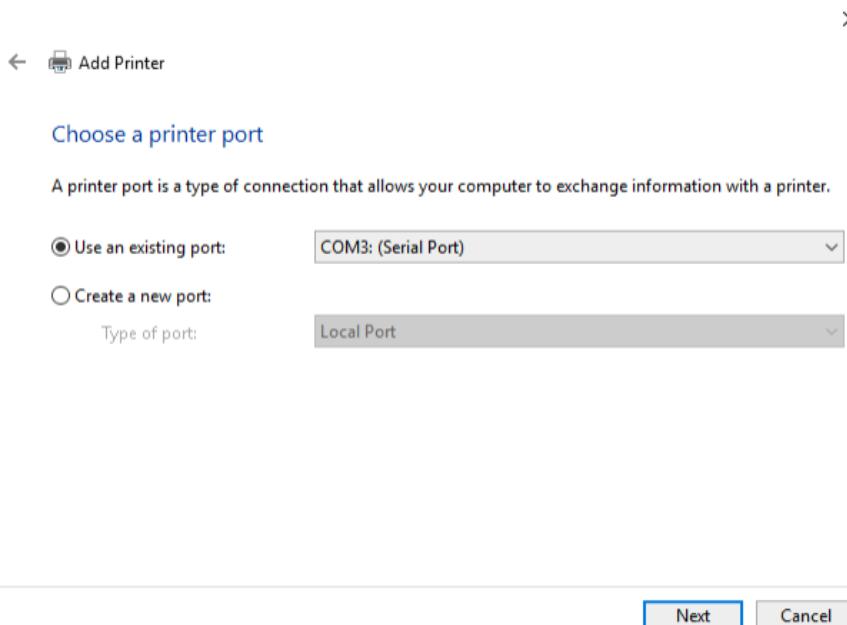
Add printers & scanners



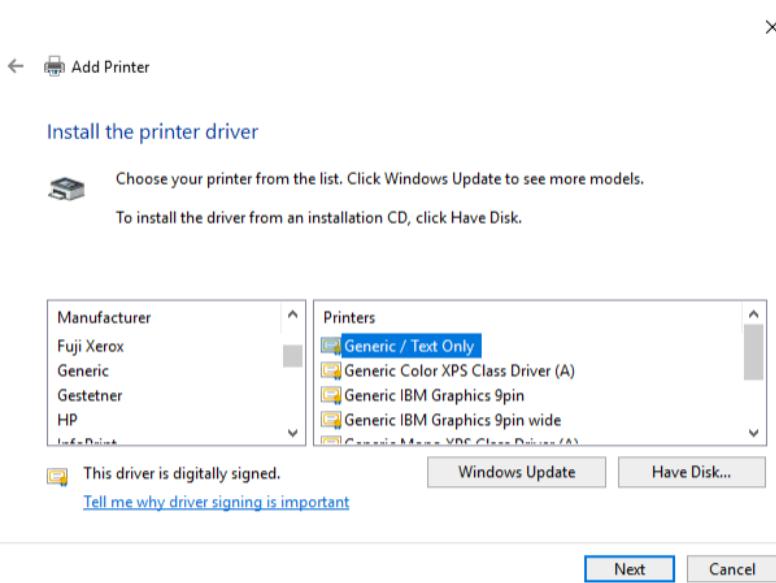
3. Pick Add a local printer or network printer with manual settings and then click Next.



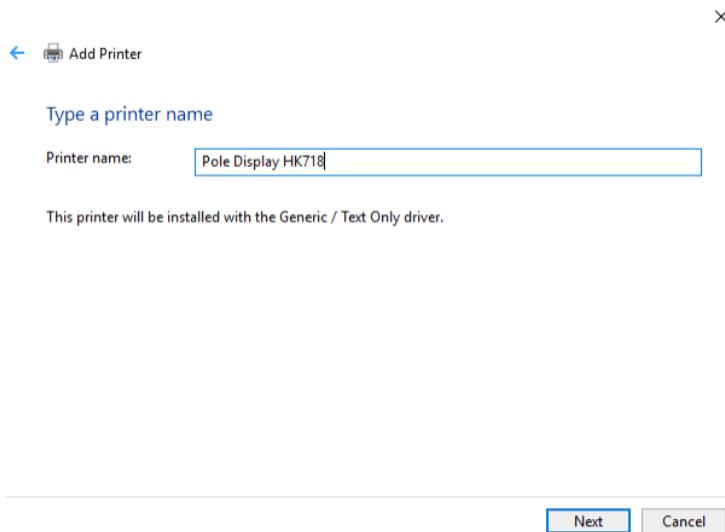
4. From the drop down select **COM3:(Serial Port)** and then click **Next**



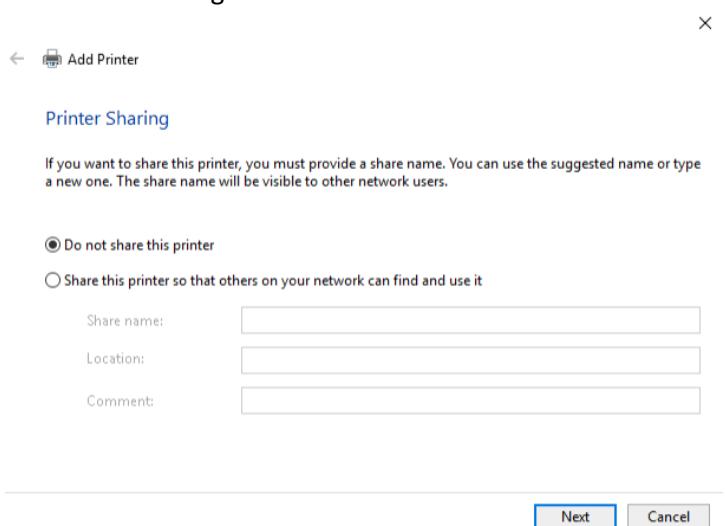
5. In the Manufacturer box select **Generic** in the Printer box select **Generic / Text Only** and then click **Next**.



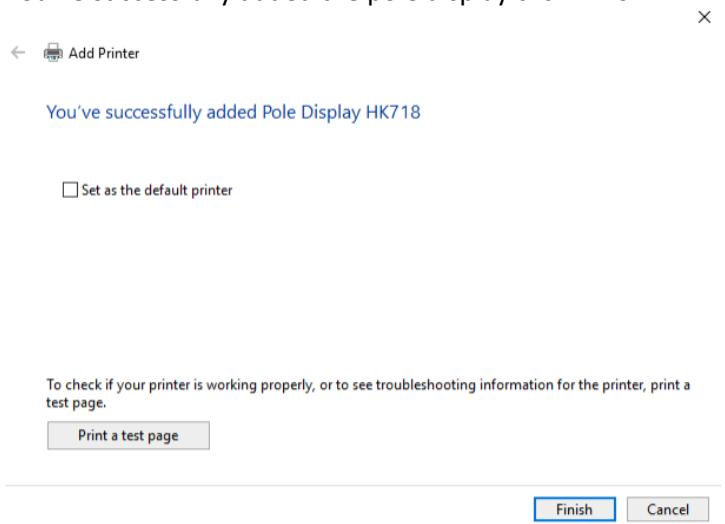
6. Give the pole display a name and then click **Next**.



7. On Printer Sharing click **Next**.



8. You've successfully added the pole display click **Finish**.



AIM Setup



1. Open AIM
2. Go to **Maintenance > General > Work Stations > POS > Devices**

A screenshot of the AIM software's 'Devices' configuration screen under the 'Work Stations > POS > Devices' menu. The screen shows various settings for a pole display:

- Pole Display Line 1: Text input field containing "Thank you for"
- Pole Display Line 2: Text input field containing "Shopping!"
- Scale Port: A dropdown menu set to "0"
- Scale Control Code: An empty text input field
- Pole Display Print Driver: A dropdown menu set to "Pole Display HK718"
- Pole Display Reset Code: Text input field containing "chr(27) + chr(64)" with an "Epson" button next to it
- A checkbox labeled "Use Sam4s ML Pole Display" is unchecked.

The top navigation bar includes tabs for Details, POS, PO, Misc, Communications, CC, and Files. The 'Devices' tab is selected.

3. **Pole Display Line 1 and/or Line 2:** Enter a message to display to your customers.
4. **Pole Display Print Driver:** If you installed the pole display using a driver that installed the pole display as a printer. A screenshot of a dropdown menu titled "Pole Display Print Driver" showing several options.
5. **Pole Display Reset Code:** Click the Epson button. This is used for resetting the pole display after each transaction. This can help with pole displays text where it becomes scrambled during the day due to timing.
6. **Use Sam4s ML Pole Display:** This is normally un-checked. Only needed if you purchased the Sam4s ML Pole Display

Additional Settings

There are variables under **Maintenance > General > System Variables** that change the way the pole display functions.

PoleDisplayChangeDueInterval: This variable controls the amount of time the change due will display on the pole display before it resets. Enter time in seconds. If 0 is entered, change due will be displayed until a new transaction is started. Default is 10

PoleDisplayTotalInterval: This variable controls the amount of time an item will display on the pole display before the total is displayed instead. Enter time in seconds. If 0 is entered, the total will not be automatically displayed. The Default is 5

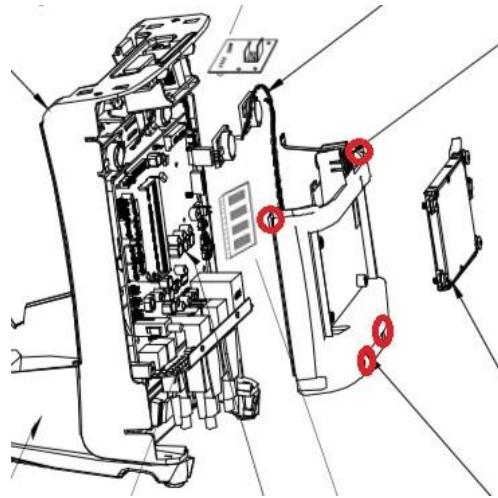
Troubleshooting

The display is blank when starting the computer.

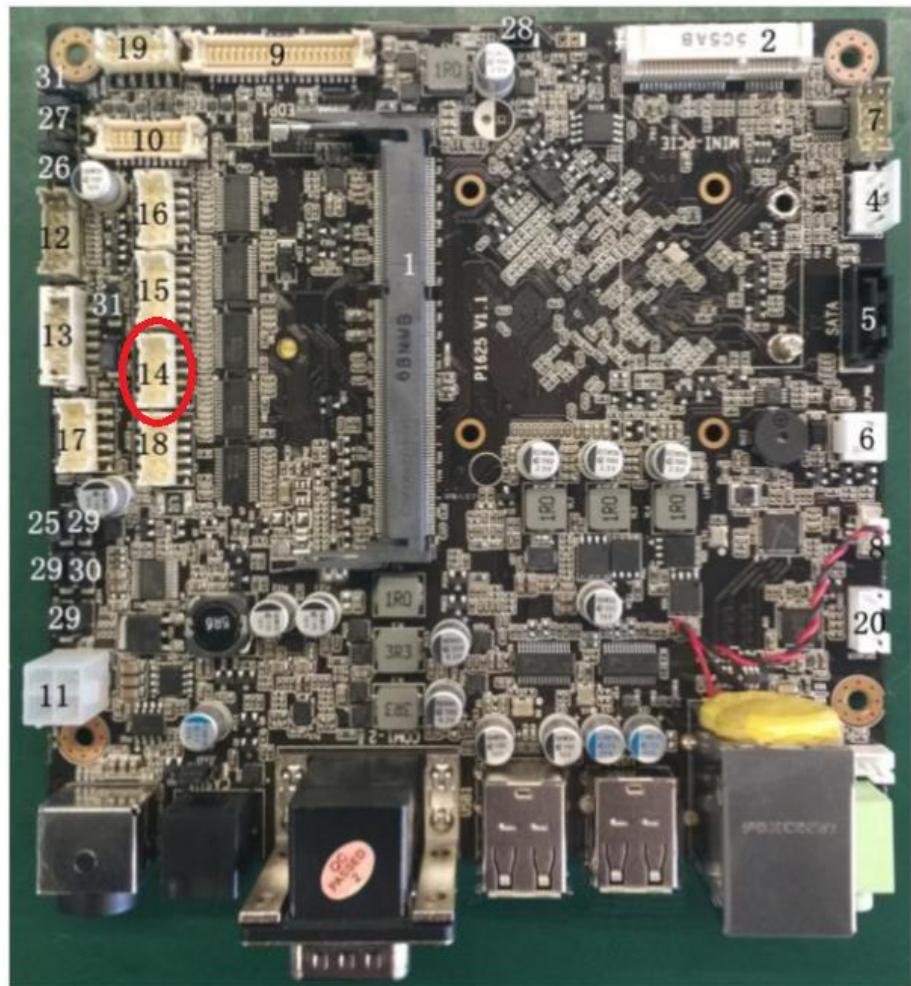
- 1) Reboot the computer.
- 2) If the display is still blank then check the connections to the computer. Follow the steps below to check the connections.



- a. Remove two screws under the monitor and two screws under the bottom removable plate.



- b. Remove the four screws on the hard drive holder. Also remove the black tape on the hard drive cables.



- c. Check that the pole display is connected to number 14 in the diagram above.